



Greetings,

First, thank you for choosing Calo to work with your child and family. When a family chooses to trust us with the care and treatment of their son, we want to do everything possible to help answer the many questions that they have and make them feel safe and comfortable with their decision. Ultimately, the family at Calo and the family of the child all need to be aligned for profound change to occur.

Hopefully during your tour and enrollment, you were able to meet with a member of our talented clinical team to help navigate some of your questions. We know that the first interactions with Calo are a whirlwind of information and it is a challenge to remember everything that was said, so we want to recap some of the basics:

- Individual sessions are one therapeutic hour a week
- Family sessions are one therapeutic hour a week, preferably via Skype
- Therapist led groups are typically three times a week
- We prefer parents visit every 4-6 weeks
- Parent retreats are twice a year, in the spring and fall
- Social calls will start once family therapy gains momentum, usually in a few weeks
- You can start writing letters as soon as we set up your Family Bridge site, which is shortly after enrollment. Letters are printed twice daily and delivered Monday through Friday.

During enrollment, you likely had a chance to meet your child's Calo therapist for the first time. If your child had a previous therapist that you think would provide beneficial information for us, we would welcome that collaboration and ask you to sign a release for us to speak to them.

We respect and admire the courage you have shown by choosing to place your child in residential care. We feel honored that you have entrusted us with your child's care and we will do everything we can to help your child and your family.

Warmly,

Calo Clinical Team

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